2/7/2019 CSO 10:33 AM

# PLANNING, OPERATIONS & MARKETING COMMITTEE WORKING SESSION

MONDAY FEBRUARY 11, 2019 4:00 P.M.
OR IMMEDIATELY FOLLOWING THE COMPLETION OF THE COMMUTER RAIL COMMITTEE MEETING

Intermodal Transportation Center (ITC)
Downtown Fort Worth
1001 Jones Street, 2nd Floor Community Room
Fort Worth, Texas 76102

#### **Committee Members:**

Ray Taylor – Chairman Teresa Ayala Jeff Davis Alan Hooks Jeff King

### **Staff Support:**

Wayne Gensler, Operations
Linda Thornton, Marketing/Communications
Detra Whitmore, Administration
Angela Allen, Customer Care
Phil Dupler, Planning & Development

#### A. CALL TO ORDER

# B. UPDATES

December 2018 Operations Report
 January 2019 Marketing Report
 Transit Master Plan Update
 January 2019 Customer Care Report

## Ray Taylor

Wayne Gensler Linda Thornton Detra Whitmore Angela Allen

#### C. ACTION ITEMS

1. POM2019-11

May 2019 Proposed Service Improvements Phil Dupler

D. OTHER BUSINESS

**E. NEXT MEETING** 

MARCH 18, 2019 @ 4:00 pm

F. ADJOURN

This facility is wheelchair accessible.

For accommodations for hearing or sight interpretive services, please contact Melanie Kroeker 48 hours in advance at 817.215.8621.

